

## **CANCELLATION POLICY - REFUNDS**

Team Cancellation/withdrawals must be submitted in writing to the race organizers office by the due dates set out below.

Cancellations will not be accepted by phone or fax

Email: [info@finishlineevents.com.au](mailto:info@finishlineevents.com.au)

Post: Finish Line Events Pty. Ltd  
Po Box 581  
Beechworth Vic 3747  
Australia

Refunds will be made based on the following schedule:

- Received by 12:00 PM on 31<sup>st</sup> January 2011  
A full refund less an Admin fee of AUD\$ 95.00 will be given
- Received after 12:00 PM on January 31<sup>st</sup> 2011  
A full refund less an Admin fee of AUD\$ 195.00 will be given

Team Entries are fully transferable. To avoid cancellation penalties, a team can arrange for a new team to take their entry. To transfer your registration please contact the event organiser office at the address indicated above.

TERRA AUSTRALIS online registration provider Activenetwork.com does not process any refunds. Please do not contact them for a refund, as it will be refused. Refunds can only be granted by the race organisers.

## **CANCELLATION OF THE RACE/STAGES – NON ATTENDANCE**

In the event that the race is cancelled or postponed or a stage is cancelled, postponed or re-routed due to an “act of god”, natural disaster, war, strike, major accident, laws, interventions or actions of statutory bodies or private land owners or any other eventuality beyond the control of the race organizer, no refund will be offered and no compensation for loss for travel expenses or accommodation will be offered. The race organizers will make every effort to reschedule the race at a later date of their choosing. If the participant cannot make the rescheduled date, the participant acknowledges that no refund or credit to future events will be offered. If a registered participant does not attend the race then no refund will be offered.